



4 May 2016

To whom it may concern:

The Restaurant Association play an active part in Service IQ as a member of their Industry Advisory Group.

We support Service IQ's position and response to the *issues paper*. With particular emphasis on the importance of facilitating a platform for employers to have a strong voice in the application and design of training. Robust employer voices are heard through industry associations and our industry training organisations, in particular Service IQ. Without direction from the industry on how training should be designed and applied the learning pathway becomes disconnected with industry needs.

Sincerely yours,
Restaurant Association of New Zealand



Marisa Bidois
CEO